

P12

Route Guide & Hazard Awareness

**SURREY QUAYS - CANADA WATER - SOUTH BERMONDSEY
PECKHAM - NUNHEAD - BRENCHLEY GDNS - BROCKLEY RISE**



Photo | *Kristian Lake*

GRAB YOUR MAP

ASK AT THE FRONT COUNTER

CHANGEOVER | CLAYTON ROAD

Changeovers will take place on Clayton Road at **BUS STOP K** (Clayton Road) towards Brockley Rise and on Clayton Road at the designated changeover stop towards Surrey Quays. **Always communicate in advance with iBus if you are late for any reason.**



+5:00

NO MORE THAN 5 MINS LATE IF POSSIBLE



-2:00

NO MORE THAN 2 MINS EARLY AT ANYTIME

Route P12 is a **low frequency route**. In terms of our performance, it is very important that you are no more than 2 minutes early at any time and when possible, no more than 5 minutes late.

IMPORTANT: Please do your utmost to keep your bus within this 7 minute window unless prevented by traffic or other circumstances beyond your control. A few seconds make a big difference to our performance.

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THINGS TO REMEMBER

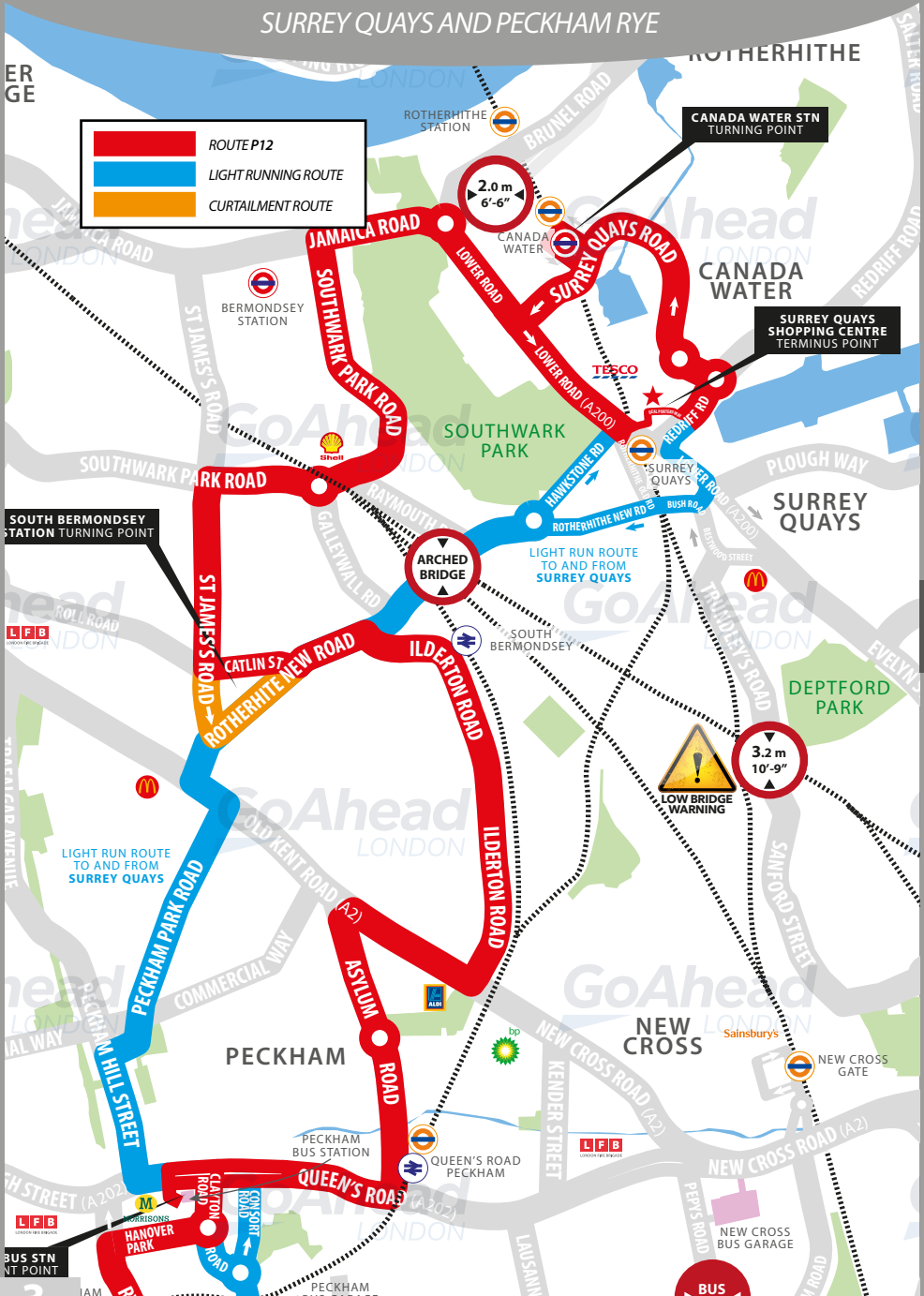
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ROUTE P12 MAP

SURREY QUAYS AND PECKHAM RYE

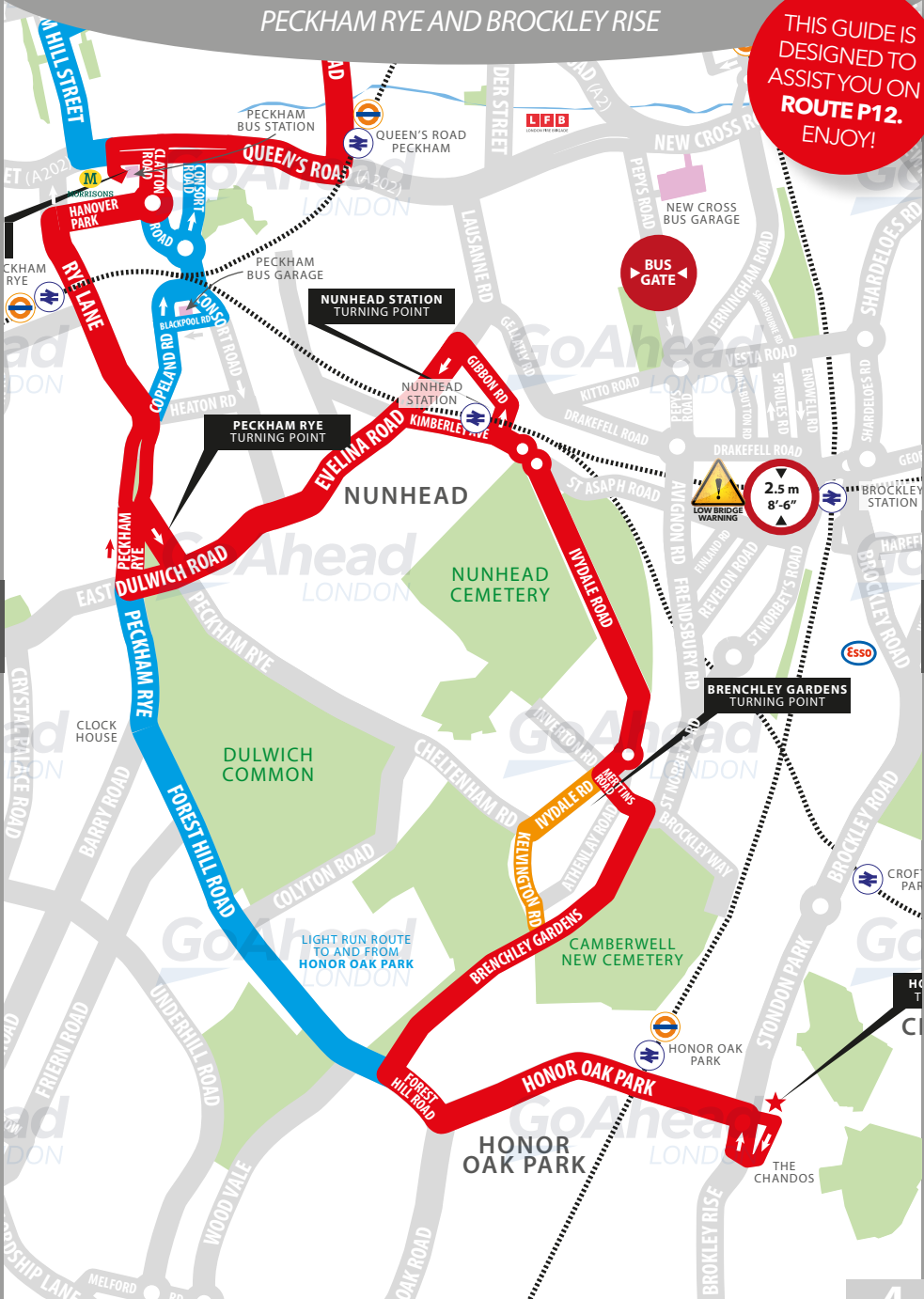
	ROUTE P12
	LIGHT RUNNING ROUTE
	CURTAILMENT ROUTE



ROUTE P12 MAP

PECKHAM RYE AND BROCKLEY RISE

THIS GUIDE IS
DESIGNED TO
ASSIST YOU ON
ROUTE P12.
ENJOY!



GO TO
PAGE 3

GO TO
PAGE 5

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO SURREY QUAYS DEAL PORTER WAY

- At **Peckham Garage**, turn right onto Blackpool Road
- At junction, turn right onto Copeland Road **A2215**
- At junction, turn left onto Consort Road **A2215**
- At mini roundabout, take 2nd exit onto Consort Road
- At junction, turn left onto Peckham High Street **A202 / A2215**
- At traffic light, turn right onto Peckham Hill Street **B215**
- Turn right onto Buller Close
- At traffic light, continue ahead onto Peckham Park Road **B216**
- At traffic light, turn left onto Old Kent Road **A2**
- At traffic light, turn right onto St James's Road **A2208**
- Continue ahead onto Rotherhithe New Road **A2208**
- At roundabout, take 2nd exit onto Hawkstone Road **A2208**
- At traffic light, turn right onto Lower Road (*Surrey Quays Station*) **A200**
- Turn left onto bus only slip road (*opposite Surrey Quays station*)
- At junction, turn right onto Deal Porter Way to **stand**

FROM SURREY QUAYS DEAL PORTER WAY

- At **stand**, continue ahead on Deal Porter Way
- At traffic light, turn right onto Redriff Road **B205**
- At traffic light, turn left onto Lower Road **A200**
- At traffic light, turn right onto Rotherhithe New Road **A2208**
- At roundabout, take 1st exit onto Rotherhithe New Road **A2208**
- Continue ahead onto St James's Road **A2208**
- At traffic light, turn left onto Old Kent Road **A2**
- At traffic light, turn right onto Peckham Park Road **B216**
- At traffic light, continue ahead onto Buller Close
- At junction, turn left onto Peckham Hill Street **B215**
- At traffic light, turn left onto Peckham High Street **A202 / A2215**
- At traffic light, turn right onto Clayton Road **A2215**
- At mini roundabout, take 1st exit onto Clayton Road **A2215**
- At 2nd mini roundabout, take 3rd exit onto Consort Road **A2215**
- Turn right onto Blackpool Road to **Peckham Garage**

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO BROCKLEY RISE HONOR OAK PARK

- At **Peckham Garage**, turn right onto Blackpool Road
- At junction, turn left onto Copeland Road **A2215**
- Continue ahead onto Rye Lane **A2215**
- At traffic light, turn left onto Rye Lane and onto Peckham Rye **A2215**
- At traffic light, continue ahead onto Peckham Rye **B219**
- Continue ahead onto Peckham Rye **B238**
- Continue ahead onto Forest Hill Road **B238**
- Follow road to the left onto Honor Oak Park (*past Honor Oak Park station*) **B238**
- At traffic light, continue ahead onto Honor Oak Park (*one-way system*) to **stand**

FROM BROCKLEY RISE HONOR OAK PARK

- At **stand**, continue ahead on Honor Oak Park and right onto Brockley Rise
- At roundabout, take 2nd exit onto Stondon Park **B218**
- At traffic light, turn left onto Honor Oak Park (*past Honor Oak Park station*) **B238**
- Follow road to the right onto Forest Hill Road **B238**
- Continue ahead onto Peckham Rye **B238**
- Continue ahead onto Peckham Rye **B219**
- Continue ahead onto Peckham Rye and onto Rye Lane **A2215**
- At traffic light, turn right onto Rye Lane **A2215**
- Follow road to the left onto Copeland Road **A2215**
- At junction, turn right onto Consort Road **A2215**
- Turn right onto Blackpool Road to **Peckham Garage**

ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER
DIVERT OFF
LINE-OF-ROUTE
UNLESS ADVISED
BY IBUS

TO SURREY QUAYS DEAL PORTER WAY

- At **stand**, continue ahead on Honor Oak Park and right onto Brockley Rise
- At roundabout, take 2nd exit onto Stondon Park **B218**
- At traffic light, turn left onto Honor Oak Park (*past Honor Oak Park station*) **B238**
- Follow road to the right onto Forest Hill Road **B238**
- Turn right onto Brenchley Gardens
- At junction, turn left onto Brockley Way and onto Merrtins Road
- At junction, turn right onto Ivydale Road
- At mini roundabout, take 1st exit onto Ivydale Road
- At 2nd mini roundabout, take 2nd exit onto Ivydale Road
- At 3rd mini roundabout, take 1st exit onto Oakdale Road (*double roundabout*)
- At 4th mini roundabout, take 2nd exit onto Oakdale Road (*double roundabout*)
- At junction, turn right onto Gibbon Road and follow road to the left
- At junction, turn left onto Evelina Road and onto Nunhead Lane **A2214**
- At traffic light, continue ahead onto East Dulwich Road **A2214**
- At traffic light, turn right onto Peckham Rye (west side) **A2215**
- Continue ahead onto Rye Lane and follow road left onto Rye Lane **A2215**
- At traffic light, turn right onto Hanover Park
- At mini roundabout, take 1st exit onto Clayton Road **A2215**
- At traffic light, turn left onto Peckham High Street (*to serve Peckham Bus Station*)
- Exit bus station and turn right onto Peckham High St and onto Queen's Rd **A202**
- Turn left onto Asylum Road (*next to Queen's Road, Peckham station*)
- At traffic light, turn right onto Old Kent Road **A2**
- At traffic light, turn left onto Ilderton Road
- At traffic light, turn left onto Rotherhithe New Road
- Turn right onto Catlin Street **B204**
- At traffic light, turn right onto St James's Road
- At traffic light, turn right onto Southwark Park Road **A2206**
- At mini roundabout, take 1st exit onto Southwark Park Road **A2206**
- At traffic light, turn right onto Jamaica Road **A200**
- At Rotherhithe Tunnel Roundabout, take 3rd exit onto Lower Road **A200**
- At traffic light, turn left onto Surrey Quays Rd (*to serve Canada Water Bus Station*)
- Exit bus station and turn right onto Surrey Quays Road
- At traffic light, turn left onto Lower Road
- Turn left onto bus only slip road (*opposite Surrey Quays station*)
- At junction, turn right onto Deal Porter Way to **stand**

ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

TO BROCKLEY RISE HONOR OAK PARK

- At **stand**, continue ahead on Deal Porters Way and turn left onto Redriff Road
- At mini roundabout, take 1st exit onto Surrey Quays Road
- At 2nd mini roundabout, take 2nd exit onto Surrey Quays Road
- Turn right onto Canada Water Bus Station to exit
- At bus station exit, turn right onto Surrey Quays Road
- At traffic light, turn right onto Lower Road **A200**
- At Rotherhithe Tunnel Roundabout, take slip road onto Jamaica Road **A200**
- At traffic light, turn left onto Southwark Park Road **A2206**
- At mini roundabout, take 2nd exit onto Southwark Park Road **A2206**
- At traffic light, turn left onto St James's Road
- At traffic light, turn left onto Catlin Street **B204**
- At junction, turn left onto Rotherhithe New Road
- At traffic light, turn right onto Ilderton Road
- At traffic light, turn right onto Old Kent Road **A2**
- At traffic light, turn left onto Asylum Road
- At junction, turn right onto Queen's Road (*next to Queen's Road station*) **A202**
- Continue ahead onto Peckham High Street **A202**
- At traffic light, turn left onto Clayton Road **A2215**
- At mini roundabout, take 2nd exit onto Hanover Park
- At traffic light, turn left onto Rye Lane
- At traffic light, turn right onto Rye Lane / Peckham Rye **A2215**
- Turn left onto Peckham Rye (east side)
- At traffic light, turn left onto Nunhead Lane **A2214**
- Continue ahead onto Evelina Road **A2214**
- Turn right onto Kimberley Avenue and follow road left onto Gibbon Road
- Turn right onto Oakdale Road
- At mini roundabout, take 1st exit onto Oakdale Road (*double roundabout*)
- At 2nd mini roundabout, take 2nd exit onto Ivydale Road (*double roundabout*)
- At 3rd mini roundabout, take 1st exit onto Ivydale Road
- At 4th mini roundabout, take 2nd exit onto Ivydale Road
- Turn left onto Merrtins Road and continue onto Brockley Way
- Turn right onto Brenchley Gardens
- At junction, turn left onto Forest Hill Road **B238**
- Follow road to the left onto Honor Oak Park (*past Honor Oak Park station*) **B238**
- At traffic light, continue ahead onto Honor Oak Park (*one-way system*) to **stand**

SURREY QUAYS

TERMINUS POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Brockley Rise. Proceed from Deal Porters Way direct to stand.
Set down on Deal Porters Way at **BUS STOP H**.

Towards Brockley Rise. Depart to Deal Porters Way.
Pick up on Deal Porters Way at **BUS STOP H**.

Public stand for 2 buses on north side of Deal Porters Way at southern end of Surrey Quays Shopping Centre. **Blind display:** **SURREY QUAYS**.



CANADA WATER

TURNING POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Brockley Rise. Proceed from Canada Water Bus Station.
Set down in Canada Water Bus Station at **ALIGHTING POINT D.**

Towards Brockley Rise. Depart to Canada Water Bus Station.
Pick up in Canada Water Bus Station at **BUS STOP C.**

Turning point only - buses must not stand.

Blind display: **CANADA WATER.**



SOUTH BERMONDSEY

TURNING POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Brockley Rise. Proceed from Catlin Street via St James's Road, Rotherhithe New Road and Catlin Street.

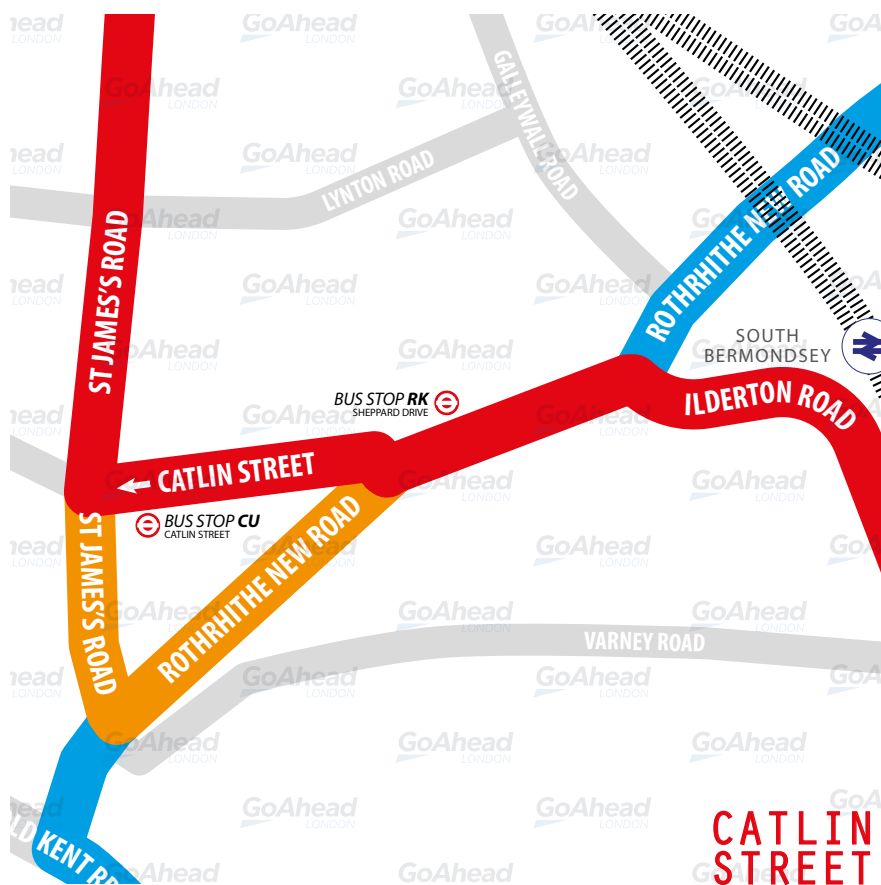
Set down on Catlin Street at **BUS STOP CU**.

Towards Brockley Rise. Depart to Rotherhithe New Road.

Pick up on Rotherhithe New Road at **BUS STOP RK**.

Turning point only - buses must not stand.

Blind display: **SOUTH BERMONDSEY**.



PECKHAM

CURTALMENT POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

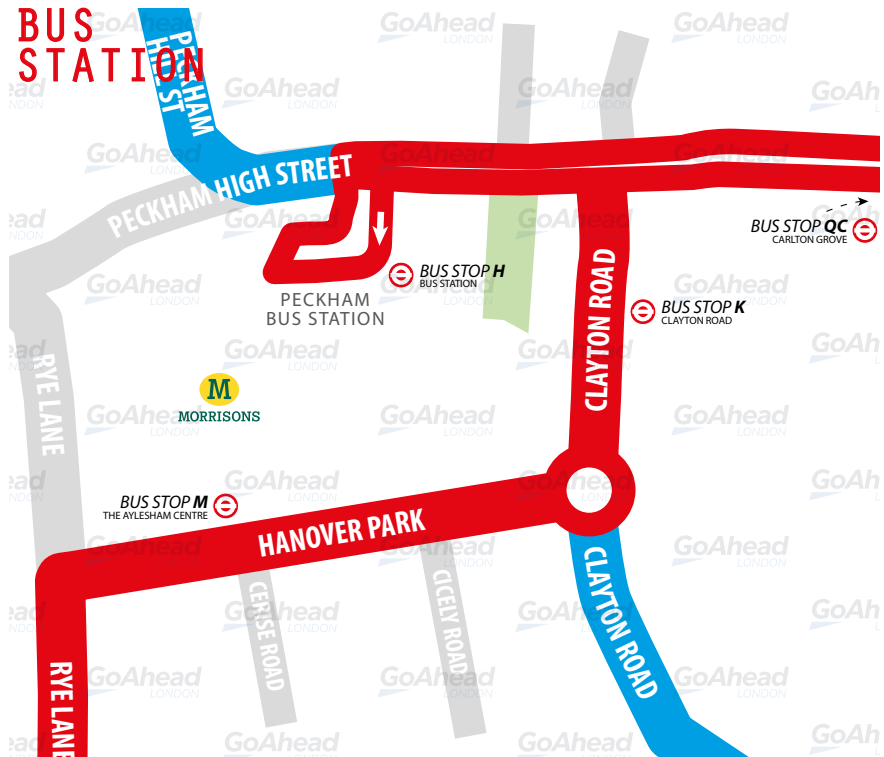
From Brockley Rise. Proceed from Hanover Park via Clayton Road, Peckham High Street and Peckham Bus Station to stand. Set down on Hanover Park at **BUS STOP M.**

Towards Brockley Rise. Depart via Peckham Bus Station and Peckham High Street to Clayton Road. Pick up on Clayton Road at **BUS STOP K.**

From Surrey Quays. Proceed from Queen's Road via Peckham High Street and Peckham Bus Station to stand. Set down on Queen's Road at **BUS STOP QC.**

Towards Surrey Quays. Depart to Peckham Bus Station. Pick up in Peckham Bus Station at **BUS STOP H.**

Private stand for up to 12 buses in Peckham Bus Stn. **Blind display: PECKHAM.**



PECKHAM RYE

TURNING POINT

IMPORTANT
IF YOU REQUIRE A
COMFORT BREAK,
PLEASE ADVISE
IBUS

From Surrey Quays. Proceed from Peckham Rye (east side) via East Dulwich Road. Set down on Peckham Rye (east side) at **BUS STOP EC**.

Towards Surrey Quays. Depart to Peckham Rye.
Pick up on Peckham Rye at **BUS STOP WK**.

Turning point only - buses must not stand.

Blind display: *PECKHAM RYE*.



BRECHLEY GARDENS

TURNING POINT

PLEASE **CHECK**
TRIP NUMBER
ON ETM BEFORE
DEPARTING

From Surrey Quays. Proceed from Brechley Gardens via Kelvington Road. Set down on Brechley Gardens at **BUS STOP U**.

Towards Surrey Quays. Depart to Ivydale Road. Pick up on Ivydale Road at **BUS STOP INVERTON ROAD**.

Turning point only - buses must not stand.

Blind display: *HONOR OAK, BRECHLEY GARDENS.*



NUNHEAD STATION

TURNING POINT

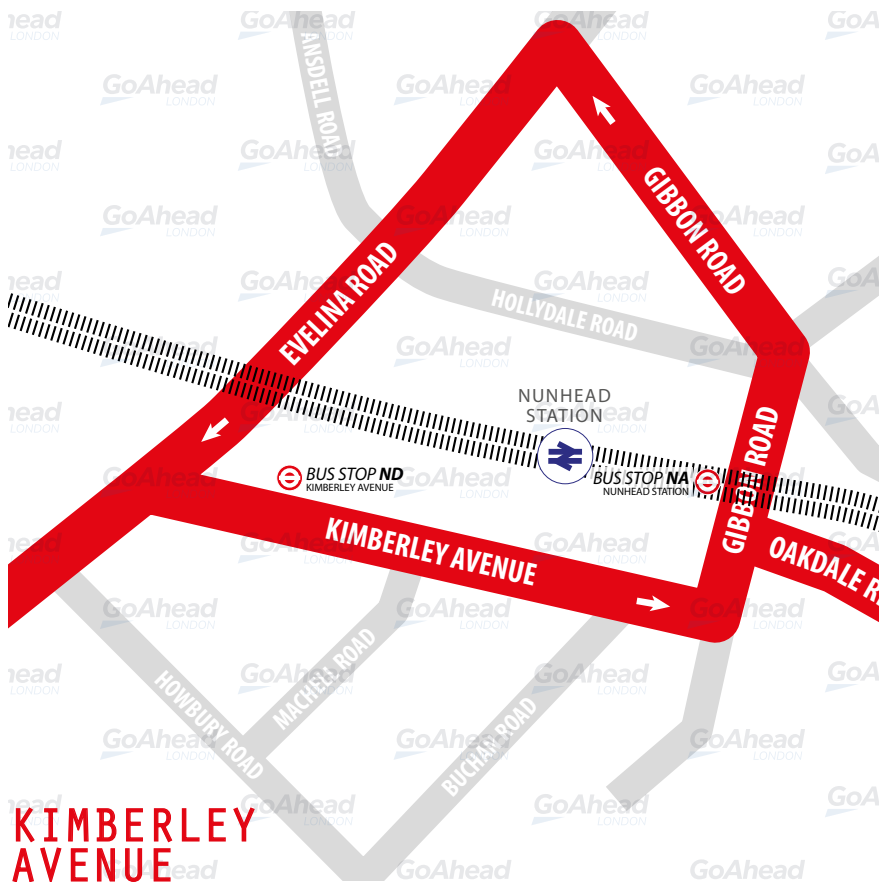
PLEASE **CHECK**
TRIP NUMBER
ON ETM BEFORE
DEPARTING

From Surrey Quays. Proceed from Kimberley Avenue.
Set down on Kimberley Avenue at **BUS STOP ND**.

Towards Surrey Quays. Depart to Gibbon Road.
Pick up on Gibbon Road at **BUS STOP NA**.

Turning point only - buses must not stand.

Blind display: **NUNHEAD STATION**.



**KIMBERLEY
AVENUE**

BROCKLEY RISE

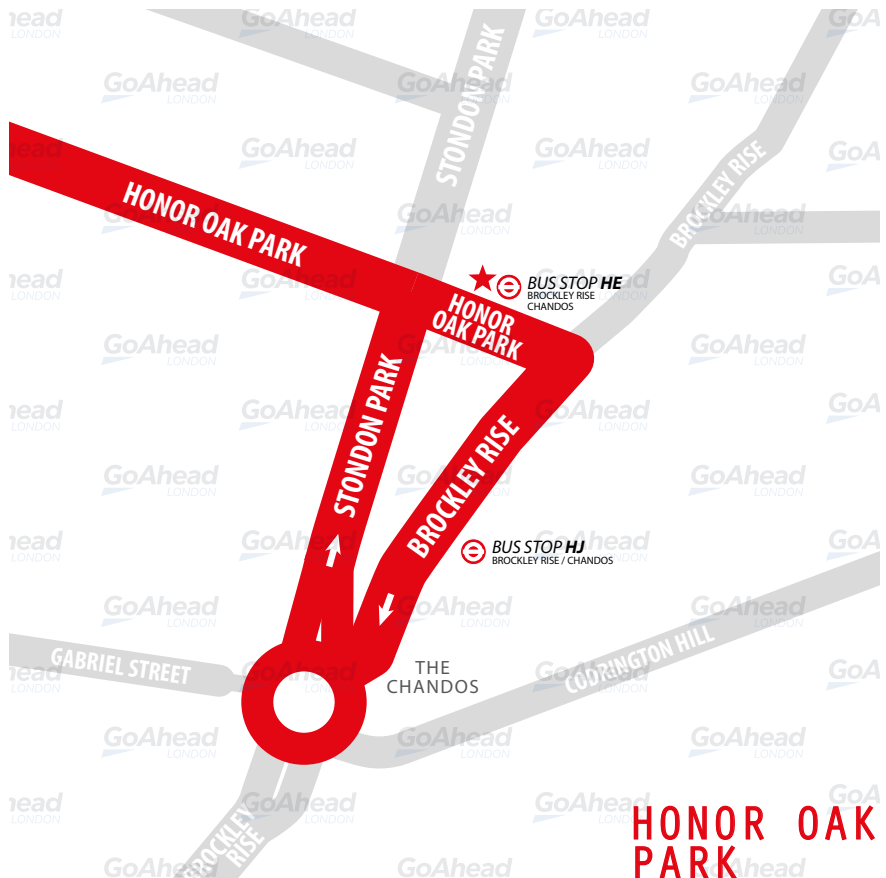
TERMINUS POINT

PLEASE **CHECK**
TRIP NUMBER
ON ETM BEFORE
DEPARTING

From Surrey Quays. Proceed from Honor Oak Park direct to stand.
Set down on Honor Oak Park at **BUS STOP HE**.

Towards Surrey Quays. Depart via Honor Oak Park to Brockley Rise.
Pick up on Brockley Rise at **BUS STOP HJ**.

Public stand for one bus on north side of Honor Oak Park (east arm).
Additional overflow stand for two buses on east side of Brockley Rise.
Blind display: **BROCKLEY RISE**.



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



VOLUME OF PEDESTRIANS | BROCKLEY RISE

Watch out for pedestrians when approaching this area as it is crowded during school times and rush hour. Take extra care on leaving the stand as delivery vehicles are often double parked.

TIGHT RIGHT TURN | BROCKLEY RISE FIRST STOP

Oncoming traffic A right turn is required upon leaving the first bus stop. This is a difficult and challenging junction, please look out & give way to other traffic before committing to the turn.

PARKED VEHICLES | HONOR OAK PARK STATION

Parked vehicles outside station and next to bus stop/pedestrians coming out of station & crossing Watch out for pedestrians exiting station and walking into road upon. Exercise caution in proceeding past station when cars are parked outside and also approaching bus stop.

BLIND BEND | HONOR OAK ROAD

Watch out for oncoming vehicles as this bend could be extremely difficult to negotiate when large vehicles are oncoming.

SCHOOL CHILDREN | HONOR OAK ROAD

Take extreme care and caution when approaching this area during school times as children often run across the road in both directions.

STEEP INCLINE | FOREST HILL ROAD

Be aware of a steep incline in both directions, monitor speed when descending.

ONCOMING TRAFFIC | MERTTINS RD / BRENCHLEY GDNS

Be aware of oncoming traffic from Brenchley Gardens. Slow right down and be prepared to give way if necessary. You may need to swing wide when turning right towards Brockley.

PARKED VEHICLES | IVYDALE ROAD

Pedestrians. Plan ahead and be mindful of large oncoming vehicles. Take extra care when passing parked vehicles and when pulling into spaces to allow other vehicles to pass. Remember your rear end tail swing. Watch out for children walking across the road in school hours in both directions.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



BLIND CORNER | BOURNE WAY

At the school on Ivydale Road, there is a blind corner. Please proceed with caution and care.

VARIOUS HAZARDS | KIMBERLEY AVE JUNC GIBBON ROAD

Blind bend, pedestrians, parked vehicles. Watch out for oncoming vehicles and proceed with extra care and caution, as this area becomes difficult to negotiate due to parked cars. St Thomas' Church is situated further down Gibbon Road. Watch out for pedestrians, especially at weekends. Sampson's builder's merchants park lorries along this road resulting in an additional hazard.

VOLUME OF PEDESTRIANS | EVELINA RD / HOLLYDALE RD

Take extra care when approaching this area at weekends and during rush hour as there is a school and a Church nearby.

TRAFFIC LIGHTS | NUNHEAD LANE / PECKHAM RYE

Traffic lights where Nunhead Lane meets Peckham Rye. Phasing of the traffic lights / oncoming cars blocking right turn. Ensure that you do not move into the junction too early as the lights often turn to red, as cars from the opposite road continue ahead on late traffic signals.

PEDESTRIANS AND CYCLISTS | PECKHAM RYE

Watch out for pedestrians crossing the road, especially during weekends and peak times. Keep an eye out for cyclists where Peckham Rye branches off in 2 directions just before Scylla Road.

PEDESTRIANS AND CYCLISTS | RYE LANE

Extra care and caution must be taken at all times week days and weekends due to large vehicles parked on both sides of the road. Large numbers of pedestrians crossing the road, often without paying attention to the traffic. Cyclists and motorcycles / scooters often filtering through slow moving traffic.

PEDESTRIANS AND CYCLISTS | HANOVER PARK

Extra care and caution due to large numbers of both pedestrians and cyclists in this area.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



VOLUME OF VEHICLES | PECKHAM BUS STATION

Use extra care and caution due to high number of pedestrian and bus movements in this area. Never exceed the posted speed limit.

VARIOUS HAZARDS | PECKHAM BUS STATION EXIT

Traffic lights turning right on to Peckham High Street / stop line in station. The stop line is positioned quite far forward upon exiting the bus station. When turning right, have a thorough check to ensure that no vehicles are coming through the traffic lights on the left having come through on a late signal.

PEDESTRIANS | QUEEN'S ROAD PECKHAM STATION

Volume of pedestrian and cyclist movement immediately outside the station.

PARKED VEHICLES | ASYLUM ROAD

Be aware of oncoming vehicles as this road is narrow. Be prepared to stop and give way to oncoming traffic. Take extra care when passing parked vehicles and when pulling into spaces to allow other vehicles to pass. Remember your rear end tail swing.

SPEED HUMP | ASYLUM ROAD / OLD KENT ROAD

Large speed humps are in place for the length of this road. Please proceed with care and caution and be mindful of passenger comfort, and potential damage to bus suspension.

VOLUME OF PEDESTRIANS | ILBERTON ROAD

Look out for pedestrians walking along the road during busy times and take extra care when approaching the school. This road becomes extremely busy at weekends due to nearby Millwall FC, so expect large numbers of pedestrians. There are also churches in this area, which can become busy with pedestrians on Sundays.

HORSE STABLE | CATLIN STREET / ST JAMES'S ROAD

Look out for horses emerging from the stables at the end of Catlin Street. Proceed with caution when turning right in to St James Road.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



VARIOUS HAZARDS | SOUTHWARK PARK ROAD

'The Blue' Volume of pedestrians. Watch out for pedestrians crossing between cars in both directions at all times especially weekends. There is a school nearby, so proceed with caution when approaching the crossing at Simms Road, as there's high fencing either side of this and the potential for school children to run out. Likewise, keep an eye out for taxi's manoeuvring near the taxi office along this road.

UNDER BRIDGE | SOUTHWARK PARK ROAD

Bend in road / oncoming traffic encroaching lane. Proceed with extreme caution when proceeding under the bridge on Southwark Park Road. Be prepared to stop and give way to oncoming vehicles if necessary.

TIGHT LANES | ROTHERHITHE TUNNEL ROUNDABOUT

The lanes going around Rotherhithe roundabout are very tight. Please be aware that lane straddling may be required and proceed with care and caution being aware of other road users.

WARNING | ROTHERHITHE TUNNEL

Drivers must NOT use Rotherhithe Tunnel under any circumstances. In emergency, please stop in a safe place and contact Controllers for instructions.

PEDESTRIANS | SURREY QUAYS SHOPPING CENTRE

Volume of pedestrians / cyclists. On approaching and leaving the bus stand take extra care as pedestrians could be walking along the road. Also watch out for cyclists riding along your nearside when turning left into the shopping centre from Lower Road into the Deal Porters Way slip road.

SPEED LIMIT | CANADA WATER BUS STATION

The speed limit must be observed at all times when serving the bus station. Watch out for parked vehicles and pedestrians walking along the stops and between buses. Extra care to be exercised during the rush hour.

MEAL RELIEF AND CHANGEOVERS | PECKHAM GARAGE

Buses must be parked on the dedicated bus stand. Be aware of all moving vehicles in Blackpool Road.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

DO NOT USE
**MOBILES OR
HEADPHONES** IN
BUS MOVEMENT
AREA

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

HYBRID BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE

THINK FIRST AND



OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:
GIVE ACCURATE
INFORMATION.
WE'RE HERE
TO ASSIST!

ROUTE P12 | CURTAILMENT ABBREVIATIONS:

SQ	Surrey Quays Shopping Centre	CW	Canada Water
SB	South Bermondsey	PM	Peckham Bus Station
PRE	Peckham Rye	NSN	Nunhead Station
BGN	Brenchley Gardens	BR	Brockley Rise

FACILITIES | THROUGHOUT THE ROUTE

- **Brockley Rise.** TfL toilet facility available.
- **Surrey Quays Shopping Centre** during opening hours

If you urgently need to use the following interim facility, please inform iBus first.

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***

CODE
GREEN

Call your garage for non-emergency, mechanical defects, help or advice

CODE
BLUE

Call CentreComm for non-emergency, incident reporting or diversions

CODE
RED

Call CentreComm for emergency services, passenger injury or assault